

Hygienist Appointments UPDATE – 2021

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Passage House Dental Care

modern dentistry for all

Mercedez, your hygienist will be available Tuesdays and Fridays each week. Due to the COVID-19 phase we are limited to how many times we can use the ultrasonic hand scaler, which is the motorised handpiece usually used for your hygiene treatment. However, very effective treatment can also be delivered by using non-motorised hand instruments, in which Mercedez is highly trained.

We have two options for your Hygiene appointment, approx. length of appointments 20-25 minutes:

Option 1 - £45

Hand scaling

Assessment and Advice

Option 2 - £55

Ultrasonic scaling

Hand scaling

Assessment and Advice

If you require longer treatments you will be advised and informed of the costs before booking

Booking

Please do not come to the practice to book an appointment. Either call our reception or email us to request one. Contact details above.

Booking Deposit

In order to keep this service running, especially during these strange times, we will be taking a £20 deposit at the time of booking. This can be done over the phone. This is fully refundable if you cancel or reschedule as outlined below.

Cancellation/Rescheduling Fee

You can cancel before the days/times outlined below and we will happily reschedule your appointment without charge or refund your booking deposit in full.

- If your appointment is on a Tuesday, inform us before 3pm on the Friday before*
- If your appointment is on a Friday, inform us before 3pm on the Wednesday before*

*You can phone or email the practice to cancel (make sure you get a reply back if emailing to ensure it has been received). This will give us a bit of time to try and fill your appointment time.

If you cancel for any reason after these times the booking deposit is non-refundable.

If you are not a patient with Passage House Dental Care you can still access our Hygiene appointments.

If you are not a patient but would like to attend a Hygiene appointment, please email the practice and ask for information about 'Direct Access Hygiene Appointments': info@passagehousedental.co.uk

Your Health & Before/Upon Arrival

- If you have/have had any COVID-19 symptoms in the weeks before your appointment, are self isolation or think you have been in contact with someone who may have symptoms please call to rearrange your appointment
- Ensure you use your bathroom before coming as our toilets are for emergency use only at this time.
- Please wear a face covering for entering the practice.
- When you arrive at the practice, ring the doorbell and socially distance whilst waiting.

We will keep you up to date with this important service as guidelines change.

The Passage House Dental Care Team.